# **Tips for Improving CSA/SMS BASIC Scores**



BASIC #1 <u>UNSAFE DRIVING</u> FMCSR <u>392</u> and <u>397</u>

### **SPEEDING**

- 1) Specifically address "Speeding" in the company Safety Policy.
- 2) Classify 11+ mph over the limit, Construction and School Zone speeding violations as "Serious".
- 3) Access the Pre-Employment Screening Program (PSP) record on all new hires.
- 4) Set a hiring standard; no more than two (2) convicitons in 36 months; note any exception made to hiring policy and reason(s) why.
- 5) Set truck speed governors; 65 mph recommended.
- 6) Employ a motorist observation service (i.e. "1-800 how's my driving?")
- 7) Audit logs for speeding using GPS and other time-stamped documents.
- 8) Facilitate daily driver check-call to report available hours.
- 9) Ensure trips can be made within the speed limit before dispatching.
- 10) Ensure customer scheduling is done within a reasonable time frame; do not push drivers to "hurry"; remind them "Drive Safely" when ending every conversation.
- 11) Determine root cause and accountability for any instance of speeding; "why" was the driver exceeding the speed limit??
- 12) Conduct remedial training for violators (Defensive Driving, etc.)

#### **SEATBELT**

- 1) Specifically address "Seatbelts" in the company Safety Policy
- 2) Classify Seatbelt convictions as a "Serious" violation
- 3) This offense is dangerous and easy to avoid it's a "Snap!"
- 4) Educate drivers on the importance of wearing seatbelts; videos, flyers, posters, etc.
- 5) Remind drivers to "Buckle Up" and "Drive Safely" when ending every conversation.
- 6) Perform random in-cab checks; look for scratches or signs of use on the seat belt buckle; unused seat belts will show grime and film buildup.
- 7) Request high-visibility seat belt shoulder harness on new equipment orders.
- 8) Conduct periodic behavior observations on parking lot, ride-behinds and road patrols to ascertain seat belt useage.

#### **CELL PHONE**

- 1) Specifically address "Cellphone" and "Texting" in the company Safety Policy
- 2) Classify "Cellphone" and "Texting" convictions as a "Serious" violation
- 3) Periodically spot-check company cellphone bills for compliance.

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#### **RADAR DETECTORS**

- 1) Specifically address "Radar Detectors" in the company Safety Policy
- 2) Classify "Radar Detector" convictions as a "Serious" violation
- 3) Conduct periodic road checks and management inspections of vehicles on the lot.

#### **DEFENSIVE DRIVING**

- 1) Specifically address "Preventability" in the company Safety Policy; rule collisions other than "Struck while properly parked" or "Struck in rear while stopped in traffic" as "Preventable" unless the facts show otherwise.
- 2) Set hiring standards; maximum number of convictions (2), collisions (1) and jobs (2) in 36 months; no serious violations in 36 months; note any exception to this policy and reason(2) why.
- 3) Utilize ECM and GPS monitoring systems for indications of aggressive driving such as speeding, hard braking and panic maneuvers.
- 4) Perform periodic check-ride with drivers, particularly with those who have received a recent violation.
- 5) Conduct regular, ongoing driver safety training, preferrably quarterly. Collect a signed attendance roster for training on the following safety topics:
  - Speed and Space management
  - Changing lanes
  - Approaching intersections
  - Operating during inclement weather
  - Recognizing hazardous road conditions
  - Properly using mirrors and checking of blind spots
  - Backing, Coupling and Uncoupling
  - Railroad Crossings
  - Any other issue that may affect fleet safety as determined by management
- 6) Promote defensive driving through corporate awards and communications;
  - Begin all company meetings and communications with a "safety message"
  - Post signage and safety reminders at vehicle entrances/exits, fuel islands, driver meeting rooms and operations work areas.
  - Payroll stuffers, Qual-comm, emails and corresponce
  - Driver awards and incentives for zero accidents and violations
  - End all meetings and communications with "Buckle Up and Drive Safely".

Did you Know? The majority of Unsafe Driving violations are for SPEEDING & SEATBELTS